

Operation Robin

Pendle NPT

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Fighting Retail Crime



Key Government and Police Measures (2023-2025)

- Retail Crime Action Plan (Oct 2023)
- "Fighting Retail Crime" (March 2024)
- Winter of Action (Dec 2025)

- Focused on better attendance, evidence submission via digital means, and improved crime investigation standards
- A follow-up initiative aiming for "more action," including better data sharing and targeting of offenders.
- New measures including 3,000 additional neighbourhood officers, improved police presence, and the introduction of a specific offense for assaulting retail staff.



Operation Vulture is Lancashire Constabulary's response to shoplifting across the county. The operation will see dedicated officers undertaking hotspot patrolling, increasing their visibility in targeted areas and creating strong partnerships with retailers across the county to better share intelligence, get a deeper understanding of retail crime and identify more offenders.



Increase visibility.

Create strong partnerships.

Identify more offenders.

Address retail crime.

Educate businesses

Month	2025
July	41
August	47
September	52
Total	140

OPERATION

- NPT Took ownership of all retail thefts
- 3 Month review of all undetected retail crime
 - Vulnerability testing of stores
- Target Hardening with DOCU assessments
 - Sign-up businesses to NICE 2 SHARE
- Encourage evidence gathered at the first opportunity
- Single point of contact for response officers

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OPERATION

➤ **STRAIGHT CHARGE**

➤ **Overwhelming evidence rule**

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Under PACE 1984, Specifically code C, there is no strict legal requirement that a suspect must be interviewed before they are charged.

No necessity for detention
Avoiding Delay
The Caution



OPERATION

Risk and Threat

- Charge and Remand
- Charge and Bail
- Report for summons

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Under PACE 1984, Specifically code C, there is no strict legal requirement that a suspect must be interviewed before they are charged.

No necessity for detention
Avoiding Delay
The Caution



ITS ACTUALLY ALREADY BEST PRACTICE

The Specific PACE Rules

The key rule is that an interview should cease as soon as the officer in charge of the investigation is satisfied that they have sufficient evidence for a successful prosecution.

Reduction on Demand

- Fast updates and results for victims and the communities Utilising In the know/Lancashire Talking

- Response Officers Workload
- Custody process Times
- File Preparation can be pre-prepared
- Standardised for any NPT officer to easily run with the job
- Positive feedback from Legal reps and court.
- Stops offences collecting and/or being missed



Case building

Easy to view all investigations and build Criminal Behaviour Order applications with relevant evidence.

Merging investigations onto one case

Different officers from I.R held cases on different screens that took time to look for


All officers knew standard required to charge, even PCSO's. Entire team engaged in building cases

To re-iterate, cases could almost be pre-prepared before arrest or reporting



CBO's

Top 10 Prolific Offenders now all have CBO's

 Lancashire Magistrates' Court
Code 1790
Sitting at Preston Magistrates' Court

Case reference [REDACTED]
Defendant [REDACTED]
Date of birth [REDACTED]

[REDACTED]

Criminal Behaviour Order

Date of order 10 December 2025

Criminal Behaviour Order made for 3 Years.
This order will start on 10/12/2025.

Whilst this order is in force, you must comply with the following provisions:

Prohibitions

You must not enter any Next store, any Sports Direct store, Spar store, Gisburn Road, Barrowford, Spar store Manchester Road Nelson, Spar store Leeds Road Nelson, Zara Bedding store, Nelson.

Warning

If you do anything that you are prohibited from doing by this order, or you fail to do anything that you are required to do by this order, you will be committing a criminal offence for which you could be sent to prison or detention and/or ordered to pay a fine.

Criminal Behaviour Orders applied for on conviction

Conditions can be specific to the locations and offences charged

Officers attending court to liaise with prosecutors directly

Can easily ask for amendments should offending behaviour or locations change

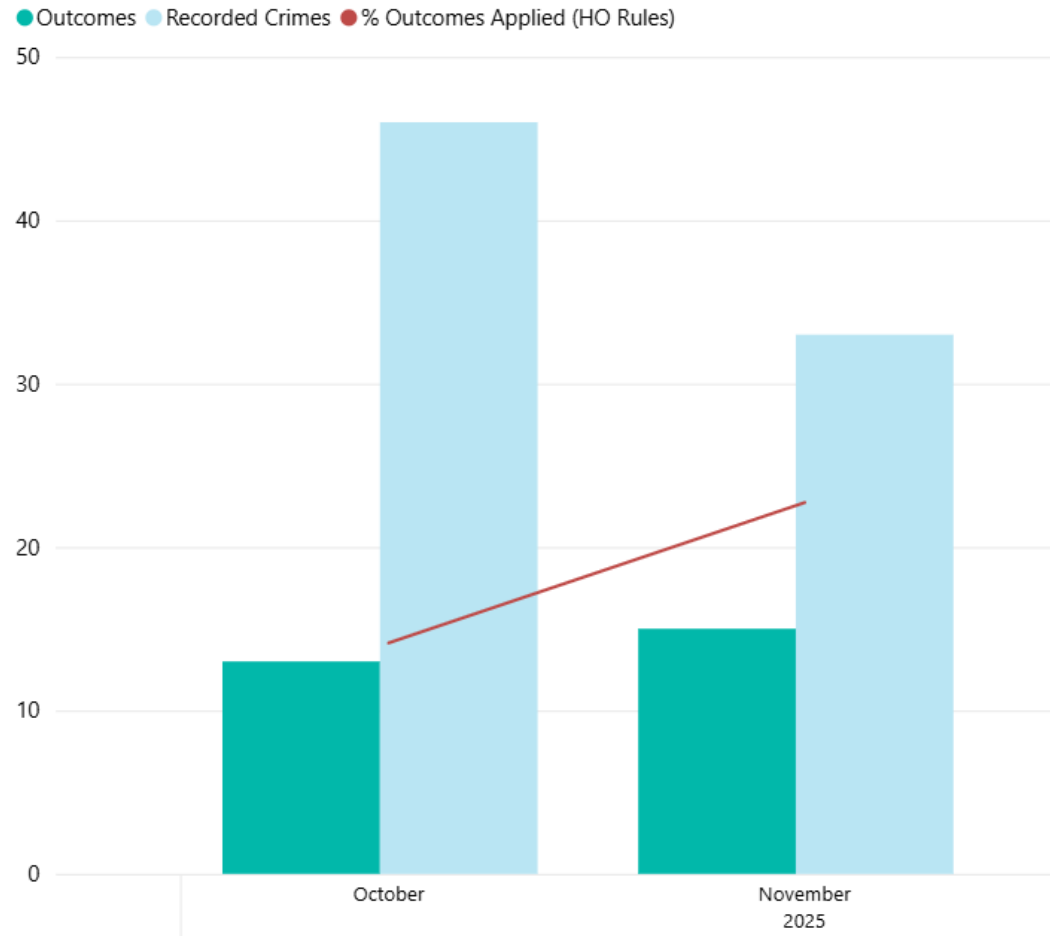


Month	2025
July	41
August	47
September	52
Total	140

Month	2025
October	46
November	33
December	38
Total	117

Positive Outcomes

Outcomes, Recorded Crimes, % Outcomes Applied (HO Rules) over Time



Year	October	November
2025	28.26%	45.45%

Outcomes, Recorded Crimes, % Outcomes Applied (HO Rules) over Time



Year	December
2025	102.63%

OPERATION

Whats Next?

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Thank You for Listening

